

UTK iMedRIS Pop-up Blocker Tips

Some browsers, such as Internet Explorer and Mozilla FireFox have pop-up blockers. Most pop-ups never appear. Also, some toolbars (like the Google Toolbar) have pop-up blockers in them too.

Configure Pop-Up Blockers

The most current versions of Internet Explorer and Firefox contain built-in pop-up blockers. You will need to configure your browser to allow pop-ups from <https://ris01.uthsc.edu> since many features in iMedRIS use pop-ups. To make sure you have pop-ups allowed for the iMedRIS website, follow the steps at the bottom of the page to manually check your pop-up settings.

Be aware there are other pop-up blockers from third party vendors and Internet Service Providers. They are too numerous to document all of them.

Internet Explorer (IE)

In IE when you log into iMedRIS, you may see the Information Bar which is a pale yellow bar just above the web page content and below the toolbars. This bar may warn you that a pop-up has been blocked.

Click on this bar and choose “Always Allow Pop-ups from This Site” to configure IE to allow pop-ups.

Firefox

In Firefox when you log into iMedRIS, you may see an information bar which is a pale yellow bar just above the web page content and below the toolbars. This bar may warn you that a pop-up has been blocked.

Click on this bar and choose “Allow pop-ups for ris01.uthsc.edu” to configure Firefox to allow pop-ups.

MACs

To disable pop-up blockers:

Safari

Use the Command+k key combo to turn the pop-up blocker on or off.

Firefox, OS X

Add the URL (web address) for the iMedRIS entry page to the list of allowed sites. You can do that by selecting “Preferences” in the Firefox menu, selecting the “Content” tab, selecting the “Allowed Sites” button, and pasting in the URL: <https://ris01.uthsc.edu>.